House File 114 - Introduced

HOUSE FILE 114
BY ABDUL-SAMAD

A BILL FOR

- 1 An Act prohibiting disconnection of utility service under
- 2 certain circumstances for a designated annual time period
- 3 for utility customers eligible to participate in specified
- 4 programs.
- 5 BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF IOWA:

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Section 1. Section 476.20, subsection 2, Code 2015, is

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2 amended to read as follows: The board shall establish rules requiring a regulated 4 public utility furnishing gas or electricity to include in 5 the utility's notice of pending disconnection of service a 6 written statement advising the customer that the customer 7 may be eligible to participate in the low income home energy 8 assistance program or weatherization assistance program 9 administered by the division of community action agencies of 10 the department of human rights. The written statement shall 11 list the address and telephone number of the local agency 12 which is administering the customer's low income home energy 13 assistance program and the weatherization assistance program. 14 The written statement shall also state that the customer 15 is advised to contact the public utility to settle any of 16 the customer's complaints with the public utility, but if a 17 complaint is not settled to the customer's satisfaction, the 18 customer may file the complaint with the board. The written 19 statement shall include the address and phone number of the 20 board. If the notice of pending disconnection of service 21 applies to a residence, the written statement shall advise that 22 the disconnection does not apply from November 1 through April 23 1, or from June 1 through September 1 during periods of extreme 24 heat, for a resident who is a "head of household", as defined 25 by law, and who has been certified to the public utility by the 26 local agency which is administering the low income home energy 27 assistance program and weatherization assistance program as 28 being eligible for either the low income home energy assistance 29 program or weatherization assistance program, and that if such 30 a resident resides within the serviced residence, the customer 31 should promptly have the qualifying resident notify the local 32 agency which is administering the low income home energy 33 assistance program and weatherization assistance program. 34 The board shall establish rules requiring that the written 35 notice contain additional information as it deems necessary

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- 1 and appropriate. The board shall also adopt rules determining
 2 temperature ranges and durations which constitute "periods of
 3 extreme heat" for purposes of this section.
 4 Sec. 2. Section 476.20, subsection 3, paragraph b, Code
 5 2015, is amended to read as follows:
 6 b. A qualified applicant for the low income home energy
 7 assistance program or the weatherization assistance program who
 8 is also a "head of household", as defined in section 422.4,
 9 subsection 7, shall be promptly certified by the local agency
 10 administering the applicant's program to the applicant's
 11 public utility that the resident is a "head of household" as
 12 defined in section 422.4, subsection 7, and is qualified for
 13 the low income home energy assistance program or weatherization
- 14 assistance program. Notwithstanding subsection 1, a public 15 utility furnishing gas or electricity shall not disconnect
- 16 service from November 1 through April 1, or from June 1 through
- 17 September 1 during periods of extreme heat as provided in
- 18 subsection 2, to a residence which has a resident that has been
- 19 certified under this paragraph.
- 20 EXPLANATION
- 21 The inclusion of this explanation does not constitute agreement with 22 the explanation's substance by the members of the general assembly.
- 23 This bill prohibits a regulated public utility furnishing
- 24 gas or electricity from disconnecting utility service under
- 25 certain circumstances from June 1 through September 1 annually.
- 26 The bill provides that utility service may not be
- 27 disconnected during the June 1 through September 1 time
- 28 frame during periods of "extreme heat" for residential
- 29 customers eligible to participate in the low income home
- 30 energy assistance program or weatherization assistance program
- 31 administered by the division of community action agencies
- 32 of the department of human rights. Currently, a similar
- 33 prohibition against disconnection exists applicable to such
- 34 customers during the time frame of November 1 through April 1
- 35 annually, regardless of temperature requirements. The bill

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- 1 requires the Iowa utilities board to adopt administrative rules
- 2 determining temperature ranges and durations constituting
- 3 "periods of extreme heat".